

# TTBizLink SYSTEM REQUIREMENTS

The TTBizLink system requirements are listed below. Feel free to contact our Systems Administrator at [sysadmin.ttbizlink@gov.tt](mailto:sysadmin.ttbizlink@gov.tt) if you need further technical assistance.

## 1. Screen Resolution

TTBizLink is best viewed with a minimum screen resolution of **1024x768** pixels. Some of our portal pages may not be displayed as intended if your screen's resolution is lower than 1024x768 pixels. Please refer to your computer's operating system manual for instructions on how to adjust the screen resolution.

## 2. Internet Bandwidth requirements

The recommended minimum Internet connection speed for TTBizLink is **1 MBPS**. There may be a delay in response time if your Internet speed is less than 1 MBPS.

## 3. Browser Requirements

TTBizLink is compatible with the following Internet browsers:

- Microsoft Internet Explorer: Versions 8, 9, 10 and 11
- Mozilla Firefox: Versions 31 and above
- Google Chrome: Versions 36 and above

Visit the link below to download Internet Explorer

<http://www.microsoft.com/windows/internet-explorer/default.aspx>

Visit the link below to download Mozilla Firefox

<http://www.mozilla.com/en-US/products/download.html>

Visit the link below to download Google Chrome

<https://www.google.com/chrome/browser/>

## 4. Browser Plugins

The following browser plugins are required to utilize TTBizLink:

### I. Java Run Time Environment (JRE):

TTBizLink makes use of JRE version 1.6 and above. The portal may not function as intended if the installed version of the JRE plugin is lower than 1.6.

Visit the link below to download JRE

<http://www.oracle.com/technetwork/java/javase/downloads/index.html>

## **II. Adobe Reader:**

TTBizLink requires Adobe Reader version 7 or above for viewing PDF files.

Visit the link below to download Adobe Reader

<http://www.adobe.com/products/reader.html>

## **III. Adobe Flash Player:**

Adobe Flash Player version 9 or above is required to render images on the home page of TTBizLink.

Visit the link below to download Adobe Flash Player

<http://get.adobe.com/flashplayer/>

## **5. Java Script**

Java Script must be enabled on your browser for TTBizLink to function correctly. Please refer to your browser manual for instructions on enabling Java Script in your browser.

## **6. Hardware Requirements**

In addition to a functioning computer, the following are recommended:

### **a. Printer**

You will need a printer if you intend to print the applications/receipts generated by the system.

### **b. Scanner**

You will need a scanner if you intend to scan and attach documents while submitting an application via TTBizlink. Some of the eServices offered through TTBizLink require the documents to be scanned and uploaded in the specified format (for example: .jpeg or .gif or .pdf). The maximum file size allowed for attachments is generally 500KB unless otherwise stated.