



Senator the Honourable Paula Gopee-Scoon, Minister of Trade and Industry, centre, front row, is captured here with some of the members behind the TTBizLink Unit. Front row, from left, are Director of Policy and Strategy, Randall Karim; Permanent Secretary, Norris Herbert; ICT Technical Officer, Rodney Ali; Technical Manager, CrimsonLogic Pte. Ltd., Shawn Conrad; Manager Stakeholder Adoption, Allison Bidaisee; Single Electronic Window (SEW) Specialists, Neshan Singh and Charelle Joseph-Samaroo; and Associate Professional, Ravi Thanoo. Back row, from left, are Infrastructure Specialist, Amrish Persad; Operations Manager, Justin John; SEW Specialists, Stephen Rodriguez and Christian Marquez; Regional Manager, CrimsonLogic Pte. Ltd., Siddharth Priyesh; and SEW Specialist, Caleb Wales.

TTBizLink launches Mobile Inspection Service

On Wednesday October 12, 2016 Senator the Honourable Paula Gopee-Scoon, Minister of Trade and Industry (MTI) formally launched the TTBizLink Mobile Inspection Service.

This Service will enable inspectors from the Ministry of Agriculture, Land and Fisheries (Plant Quarantine Services), the Ministry of Health (Chemistry, Food and Drugs Division) and the Trinidad and Tobago Bureau of Standards performing inspections of imports at the main Port of entry, to undertake all relevant processing on tablet devices procured by the MTI rather than by using paper forms and their associated paper checklists.

In delivering the feature address at the launch, Minister Gopee-Scoon spoke of the benefits the new Mobile Inspection Service will bring regarding the import clearance process. She said: “this application will complete the loop in the digitization of Import Declarations processing by the Trinidad and Tobago Bureau of Standards; Plant Quarantine Services of the Ministry of Agriculture, Land and Fisheries; and the Chemistry, Food and Drugs Division of the Ministry of Health. It eliminates the need for paper documents during inspections and increases efficiency due to the instantaneous decisions being sent via mobile devices.” Minister Gopee-Scoon added that the MTI intends to continue the rollout of new e-services and other solutions to enhance the trade facilitation environment in Trinidad and Tobago.

Senator Avinash Singh, Parliamentary Secretary in the Ministry of Agriculture, Land and Fisheries expressed pleasure with the collaboration and the launch of the new e-service. He said: “this launch is an indication of the solutions that can be had by using technology to make business easier and improve efficiencies.” Dr. Clive Tilluckdharry, Principal Medical Officer, Ministry of Health, in addressing the audience, said that the launch of the Mobile Inspection Service will allow for increased accuracy and effectiveness of the Ministry of Health’s monitoring mechanisms as Inspectors will be able to update custom entries instantaneously and officers attached to the Chemistry, Food and Drug Division will be able to track containers on site, reducing the waiting time for review and approvals.

Mr. Norris Herbert, Permanent Secretary, MTI, in his welcome remarks indicated that: “as the Government moves towards e-services which allow for real-time decisions, greater transparency and lower costs to those in the public and private sectors, TTBizLink will remain a key tool through which we can advance our national economic agenda.”

In explaining the development process of the Mobile Inspection Service, Mr. Christian Marquez, Single Electronic Window Specialist at TTBizLink, explained that through the use of the tablets and app, access to accurate, pertinent and real time information will be facilitated along with the immediate clearance of goods after inspection, greater transparency and accountability, improved knowledge management and implementation of standardized procedures.

The launch of the Mobile Inspection Service brings the total number of e-services offered on TTBizLink to forty seven (47). This represents collaboration with 24 government departments across seven (7) Ministries together with the Trinidad and Tobago Chamber of Industry and Commerce.